





1. TO AWAKEN CURIOSITY AND CAPTURE ATTENTION.

2. TO OVERCOME INDIFFERENCE AND AWAKEN THE FEELING OF NECESSITY OF WHAT IS BEING OFFERED.

3. STIMULATE THE DESIRE TO SEE, TOUCH AND OWN THE BOOKS.

THE KEYWORD IS ALARM.





SECRETS OF A SUCCESSFUL OPENING





SECRETS OF A SUCCESSFUL OPENING

DEMONSTRATE TACT.
 AWAKEN A SENSE OF DANGER.
 TELL ALARMING STORIES.
 PRESENT ALARMING NEWS.
 PRESENT ALARMING AFFIRMATIONS.
 USE A FOLDER.









- A. CONFLICT BETWEEN PARENTS
 AND CHILDREN
- **B.** CONFLICT BETWEEN SPOUSES
- C. VIOLENCE AND CRIME
- **D. SUBSTANCE ABUSE**
- **E.** ILLNESSES SUCH AS CANCER, HEART DISEASES, DIABETES, ETC.
- F. POLLUTION
- G. STRESS
- H. HUNGER
- I. UNEMPLOYMENT





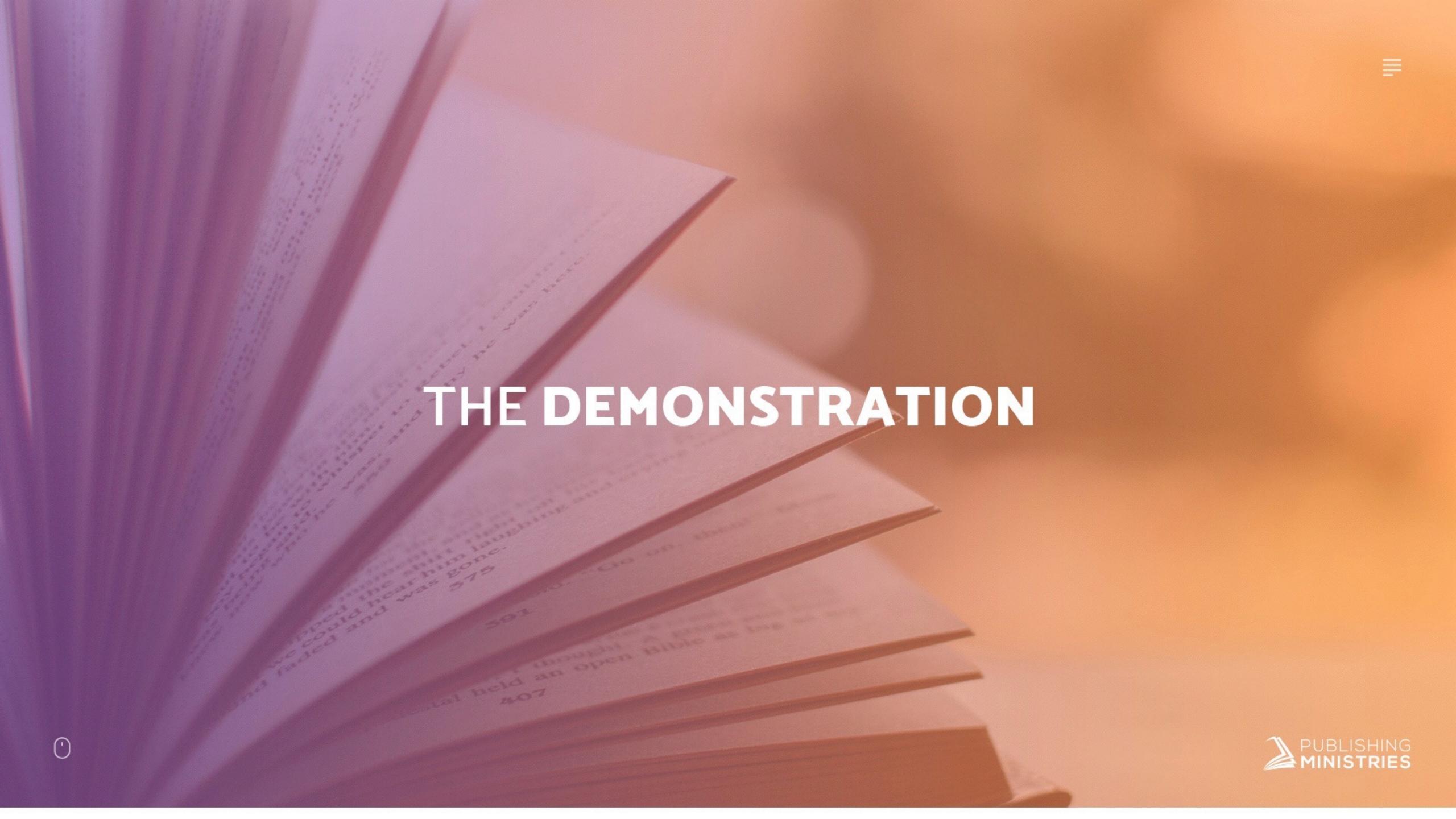
MAKE A LINK BETWEEN THE OPENING AND THE DEMONSTRATION





MRS. SMITH, THE PURPOSE OF MY VISIT IS NOT JUST TO EMPHASIZE
THE PROBLEMS THAT THREATEN YOUR HEALTH AND THE
HAPPINESS OF YOUR FAMILY. THE EDUCATIONAL HOME AND
HEALTH SERVICE PREPARED A MANUAL THAT PRESENTS PRACTICAL
SUGGESTIONS ON HOW TO AVOID ILLNESS AND PROMOTE THE
QUALITY OF LIFE. IT IS THIS NEWLY PUBLISHED BOOK: HEALTHY BY
NATURE. ALLOW ME TO SHOW IT TO YOU?







PRESENTING THE BOOKS USING THE PROSPECTUS IS THE MAIN PART OF THE SALES CONVERSATION.

SUCCESS IS NOT IN THE QUANTITY OF INFORMATION.







THE CHARACTERISTICS OF A PRODUCT ARE IMPORTANT, BECAUSE THEY REVEAL WHAT THE PRODUCT IS, HOW IT WAS MADE AND ITS PHYSICAL PRESENTATION. HOWEVER, JUST THE CHARACTERISTICS OF A BOOK DO NOT DEFINE THE PURCHASE.





BENEFITS

THE PROSPECTIVE BUYER IS MUCH MORE INTERESTED IN WHAT THE BOOK CAN DO FOR HIM OR HER.

HE OR SHE WANTS TO KNOW THE BENEFITS THE BOOK OFFERS!





BENEFITS

THE BENEFITS APPEAL TO THE PROSPECTIVE BUYER'S
DESIRE TO GAIN SOMETHING. WHAT PROFIT WILL HE OR
SHE GAIN BY BUYING THIS BOOK AND WHAT
ADVANTAGES WILL BE OBTAINED BY APPLYING THE
COUNSEL AND GUIDANCE OUTLINED IN THE BOOK?





WHAT IS THE DIFFERENCE BETWEEN CHARACTERISTIC AND BENEFIT?

CHARACTERISTIC IS WHAT THE BOOK IS!
BENEFIT IS WHAT THE BOOK DOES!







- 1. GATHER AND INVOLVE THE ENTIRE FAMILY.
- 2. BE CERTAIN THAT ALL MEMBERS ARE PARTICIPATING.
- 3. MAINTAIN EYE CONTACT WITH THE PROSPECTIVE BUYER. DO NOT BE EMBARRASSED TO LOOK INTO HIS OR HER EYES.





4. HOLD THE PROSPECTUS AT THE RIGHT DISTANCE, NOT TOO CLOSE AND NOT TOO FAR FROM THE PROSPECTIVE BUYER, IN A MANNER IN WHICH HE OR SHE IS ABLE TO SEE AND READ WHAT IS WRITTEN.

5. KEEP THE EYES OF THE FAMILY FOCUSED IN ONE DIRECTION: ON THE PROSPECTUS.

6. CALL THE CLIENT BY NAME SEVERAL TIMES.





- 7. SPEAK CLEARLY, PLEASANTLY AND SIMPLY.
- 8. POINT OUT TITLES WITH A NICE PEN IN YOUR HAND.
- 9. ASK QUESTIONS THAT WILL BE ANSWERED AFFIRMATIVELY.





10. LISTEN TO THE PROSPECTIVE BUYER, PAYING ATTENTION TO HIS OR HER OBSERVATIONS. THEY WILL GIVE YOU HINTS ABOUT WHAT BENEFITS HE OR SHE EXPECTS TO FIND IN THE BOOK.

11. EMPHASIZE THE BENEFITS THAT THE PROSPECTIVE BUYER NEEDS.

12. PRAISE THE VALUE OF THE LITERATURE.

13. FORESEE THE PLEASURE OF OWNING THE BOOK.







SIX SECRETS OF A GOOD SALES PRESENTATION:

- 1. INVESTIGATE
 - 2. STUDY
 - 3. MEMORIZE
 - 4. ANALYZE
 - 5. ADAPT
- 6. PARAPHRASE







TOOLS FOR A GOOD PRESENTATION:

- A. MODEL PRESENTATION
- **B.** PROSPECTUS
- C. BRIEFCASE
- D. FILE WITH ALARMING INFORMATION
- E. ORDER FORMS
- F. RECOMMENDATION CARDS

- **G. PRICE LIST**
- H. POSTERS AND SAMPLES.
- I. CHANGE.
- J. VISUAL AIDS.
- **K.** PAMPHLETS AND ENROLLMENT SHEETS FOR BIBLE COURSES.
- L. BIBLE.

